

## **Carer Ticket T&Cs**

Provided that you purchase a valid admission ticket for yourself, you are entitled to apply for one complimentary admission ticket for the same event for the person who is accompanying you to assist you as a personal assistant. The personal assistant must be able to provide you with appropriate assistance which might include:

- assisting you in moving around the racecourse
- helping you evacuate the racecourse in the event of an emergency
- accompanying and/or assist you in using the racecourse's toilets
- assisting you in purchasing refreshments and food or using other services

Please note that the personal assistant admission policy does not apply to disabled persons 17 and under as it is racecourse policy that all persons under the age of 17 must be accompanied at all times in any event by a responsible adult who must purchase their own ticket.

### **PERSONAL ASSISTANCE TICKET CONDITIONS**

The free admission ticket provided to your personal assistant will carry the same conditions as the admission ticket that you hold.

### **ELIGIBILITY**

The eligibility criteria for complimentary personal assistant admission are regularly reviewed and the racecourse reserves the right to update them from time to time. Currently, those who receive one of the following benefits are eligible to apply for a free personal assistant ticket:

- Disability Living Allowance (DLA)
- Attendance Allowance (AA)
- Personal Independence Payment (PIP)
- Armed Forces Independence Payment (AFIP)

Additionally, people who are Registered Blind are also eligible.

Please note that, in all cases, the racecourse reserves the right to nevertheless decline to accept an application or to request additional evidence if, in the racecourse's view and discretion, there is reasonable doubt that the applicant would be at a substantial disadvantage in attending without a personal assistant given the accessible facilities and services available at the racecourse.

### **WHAT PROOF OF ELIGIBILITY NEEDS TO BE PROVIDED?**

To prove eligibility you will need to provide the following in respect of one of the benefits referred to above:

- A copy of the awarding letter from DWP or statement confirming receipt of the allowance
- Photo ID which matches the details of the recipient of the above.

Alternatively, if you are a Registered Blind Person then a photocopy of certification and matching photo ID is required.  
Please note that a Blue Badge is not accepted as evidence of eligibility.