

ABANDONMENT REFUNDS

SATURDAY 11th JANUARY 2025



We are sorry for the disappointment caused by the abandonment of our racing fixture due to the adverse weather conditions this week.

Please find information below regarding refunds/transfers for tickets purchased.

If you have purchased any of the following general admission products:

Premier | Paddock | Course | Cars to Course

You will receive an automatic refund of your booking less the original booking fee.

Refunds will be made to the same account or method, the original payment was made.

If you made multiple separate orders you will receive a refund for each individual order.

Refunds will be processed within 14 working days of the fixture date, and you will receive an email when the refund(s) has been actioned by us. Please note that it can then take your bank, a further 5-10 working days to action the refund and for funds to appear back in your account.

We regret that we are not able to allow tickets to admit to any other fixture.

If you have purchased a hospitality or dining package:

Dine & View | White Rose Bistro | Private Suite

You will receive an email from our team with the options available within 24hrs.

You are entitled to a transfer to an alternative fixture, a credit on your account so you can re-book at your leisure or a refund of monies paid less any booking fees incurred. Once you receive your email information you just need to let us know what you would like to do. A member of our team will be available to discuss this with you directly should you wish to chat through the options.

We please ask for your patience during this process, and once again we apologise for the disappointment and inconvenience caused. Thank you.

If you have any questions or wish to discuss any of the above, then please contact info@wetherbyracing.co.uk for general admissions or hospitality@wetherbyracing.co.uk for dining and hospitality packages. Alternatively call us on 01937 582035.

THANK YOU